

TABC OFFICE NUMBERS

Abilene	325.672.8111
Amarillo	806.353.1286
Arlington	817.652.5912
Austin	512.451.0240
Beaumont	409.838.9040
Belton	254.933.5380
Bryan	979.260.8222
Conroe	936.756.0050
Corpus Christi	361.851.2531
El Paso	915.351.3697
Houston	713.426.7900
Lubbock	806.793.3221
McAllen	956.687.5141
Odessa	432.367.0760
San Antonio	210.731.1720
Tyler	903.939.0481
Waco	254.776.7626



TABCChannel



@TexasABC



@TXABC

TABC - Physical Address
5806 Mesa Drive
Austin, Texas 78731
www.tabc.texas.gov

Texas Alcoholic Beverage Commission
P.O. Box 13127
Austin, Texas 78711

512-206-3333 (Information)
1-888-THE-TABC (Complaints)
TDD/TYY: 711
questions@tabc.texas.gov



TEXAS ALCOHOLIC
BEVERAGE COMMISSION
Texas Helping Businesses & Protecting Communities



INSPECTIONS OF RETAIL LOCATIONS



Encouraging responsible alcoholic
beverage service through
voluntary compliance

Texas Alcoholic Beverage Commission

RETAIL LOCATION INSPECTIONS

TABC regulates the alcoholic beverage industry in Texas by conducting inspections of licensed and permitted retail locations. The agency strives to inspect all licensed and permitted premises at least once each year.

TABC enforcement agents and auditors conduct inspections for the following purposes:

Unique Inspections evaluate a location which has not yet been inspected during the current fiscal year.

Complaint Investigations are conducted to investigate a complaint. Inspections are conducted as part of this process.

Risk-Based Inspections are conducted at licensed locations where public safety violations have occurred in the past 12 months or at those identified through risk assessments. These locations are referred to as *Priority Locations*.

Other Inspections may be conducted on a routine basis to facilitate other investigations or operations.

RISK-BASED INSPECTIONS

When a licensed or permitted establishment is involved in certain administrative or criminal violations, it indicates a risk to public safety. TABC refers to these breaches of the law as “public safety violations.” Public safety violations include incidents involving:

- Breach of Peace;
- Age-Related Offenses;
- Overservice;
- Prohibited Hours of Sale & Consumption;
- Drug-Related Offenses; and
- Human Trafficking.

A location which is cited for a public safety violation is included on the agency’s Priority List, and risk-based inspections are conducted to ensure that the priority location complies with the law.

TABC’s Enforcement Division monitors these public safety violations. Agents will work with licensees and permittees to eliminate the risk to public safety.

Depending on the level of priority, licensees and permittees can expect an inspection to occur as frequently as bi-weekly or monthly until the location is no longer on the priority list.

HOW WILL A LICENSE OR PERMIT HOLDER KNOW IF THEY ARE ON THE PRIORITY LIST?

When a location is first classified as a priority location, an agent will attempt to arrange a meeting with the permittee or licensee.

The agent will explain the:

- purpose of risk-based enforcement;
- priority list;
- reason the location is on the priority list;
- general inspection schedule for the different levels of the priority list; and
- possibility that some inspections may be conducted undercover.

The agent will offer an appropriate education program, as well as suggestions of “best practices” and other ways to prevent violations of the law.

TABC will allow time for licensees and permittees to make operational changes before conducting follow-up inspections. Locations will be given more time, when requested, if the offered education program is accepted.